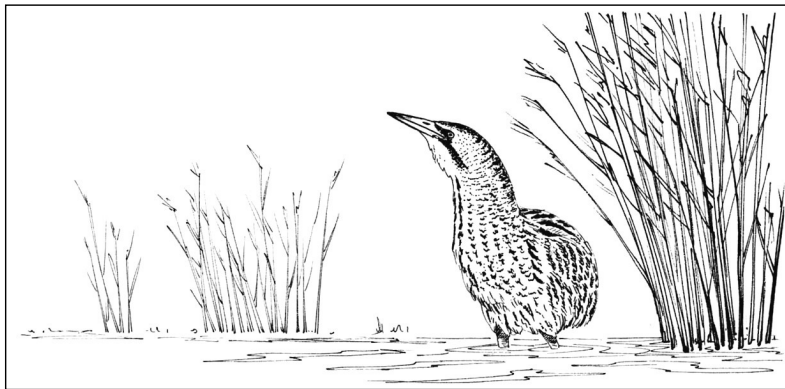




Guiding for Groups

Price List and Terms & Conditions

[June 2010]



picture © L.Chappell

The Dorset Birding and Wildlife Experience

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By booking a 'Guiding for Groups' guide you are agreeing to our **TERMS AND CONDITIONS:**

Please read the following carefully

1. A provisional booking may be made by letter, e-mail or by telephone (to be confirmed in writing). A payment of a **non-refundable deposit** should reach us within 14-days of the provisional booking being made to secure the date(s). If the deposit is not received within 14-days the date(s) will be subject to availability.

The balance of your payment must be paid not less than five weeks (35 days) prior to the first day of your booking. If a booking is made less than five weeks (35 days) prior to the first day of your booking, payment must be made in full. Bookings can be made up to 12-months in advance.

2. Guides may be booked for a half a day (up to four hours) or a full day (up to eight hours).
3. On receipt of your booking/deposit the date will be confirmed in writing/via email along with confirmation of the cost of your booking. Bookings may be possible at short notice - dates subject to availability.
4. This guiding service can cater for a minimum of five clients (for up to four clients please see our 'Tailor-made Birding and Wildlife Tour' service). There is no maximum limit to the size of your group (but 15 is a manageable group size for a single guide - additional guide(s) can be provided for larger groups). There is no minimum age requirement. Under 18 year olds are welcomed but must be accompanied by an adult (please use your discretion as to what they are able to cope with).

5. The guide(s) will meet/leave you at agreed locations. Transport is the responsibility of your group although the guide may offer a lift (at no extra cost) to rationalise the number of vehicles taken around the sites.
6. A certain degree of fitness is required at some of the sites that we may visit where we will cover a variety of distances and terrain – please advise us if any of your group have any walking restrictions so that we can plan routes accordingly.
7. We are happy to discuss a suitable itinerary for you or we can fit in with your planned itinerary. We can recommend sites to visit and target species to see (which should not be taken as guaranteed). Itineraries may be subject to change at our discretion depending on weather conditions, tidal states and the target species that may be around on the day.
8. A selection of field guides and a telescope will be carried by our guide(s). Please wear suitable clothing/footwear for the time of year and the nature of the walk.
9. Although we will take all reasonable steps to ensure that your walk is trouble-free, we cannot accept liability for any physical injury or any loss, damage or expense resulting from any events whatsoever beyond our control.

Payments & Cancellation

1. UK clients may make payments by cheque or by bank transfer (details on request).

Overseas clients may make payments by cheque, through Paypal or by bank transfer (details on request). Payments are accepted in £UK sterling only.

Cheques should be made payable to **N. Gartshore**,
Please note that NO CARD PAYMENTS ARE POSSIBLE.

2. All cancellations should be made in writing/by email as soon as possible. Dates may be changed at no additional cost but these will be subject to availability. If no suitable alternative date(s) can be arranged the booking will be treated as a cancellation.
3. Cancellation charges
Days prior to the first day of your tour:
36 or more days = the deposit
15 to 35 days = the deposit and 25% of the balance
8 to 14 days = the deposit and 50% of the balance
0 to 7 days = the deposit and 100% of the balance

4. If any refunds incur bank charges (i.e. currency charges) in the event of your cancellation these will be deducted from any refund due. It is advisable for you to take out appropriate holiday insurance to cover any losses incurred should you have to cancel your booking.
5. In the event of The DBWE having to cancel your booking due to unforeseen circumstances, and being unable to offer a suitable alternative, all payments received (including deposits) will be refunded in full.
6. The DBWE reserve the right to refuse to accept a booking or, in exceptional circumstances, to cut short a booking. In the first instance any deposit received will be returned, in the latter a full refund for the remaining time unused will be made.

Price List

	Per day	Per half day
One Guide	£125	£70
Two Guides	£240	£130

Non-refundable deposit required for half day bookings = £30 per half day

Non-refundable deposit required for full day bookings = £50 for the 1st day
[£30 per extra day]

If more than one full day is booked a reduction for the second and subsequent days will be applied - please ask for a quote. The dates do not need to be on consecutive days but they should be booked at the same time to qualify for the reduction. There are no reductions available for half days.

Our prices are subject to change but are guaranteed once the deposit has been received.

Please remember that we will always offer a flexible approach to your enquiry. Should you have any specific requirements, please ask.